

Merton Council

Licensing sub-committee

14 January 2015

Supplementary agenda

- 3 Gardshol Enterprises T/A Savanna, Unit 2 Wimbledon Station, 1 - 10
 SW19 7NL

Additional information supplied by the applicant

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LICENSING SUB-COMMITTEE

14 JANUARY 2015 AT 10.30 AM

GARDSHOL ENTERPRISES

T/A THE SAVANNA

FURTHER INFORMATION SUBMITTED BY
THE APPLICANT

09.01.15

From: lisa@thesavanna.co.uk
Sent: 24 December 2014 11:47
To: Hilary Gullen
Cc: peter.sparham@met.pnn.police.uk; Democratic Services; Guy Bishop; Stephen Beedell; Lisa Gardshol
Subject: Re: Licensing sub-committee Gardshol T/A The Savanna

Dear Hilary,

Thanks for the email.

I currently hold 2 premises licenses in Merton Council so understand the process.

Both SW Trains and LUL are happy with my application, and in addition we have made changes to accommodate their requests :

- sales over the counter at certain times of the day,
- staff trained at DPS level,
- CCTV 24/7 with immediate access for the station police,
- new EPOS system that recognizes sale of alcohol and asks additional questions at the till point before proceeding to payment page
- HR manager revisits Challenge 25 with all staff every 3 months.
- limit to percentage of alcohol on display and sold

I hope this will be sufficient to grant the licence but happy to include other conditions should you feel it will benefit the station and customers.

I will be attending the hearing on the 14th January 2015 and will bring along additional notes with regards to the application for Gardshol Enterprises Ltd.

Please let me know if I have left anything out.

Kind Regards

Lisa Gardshol.

9th January 2015

Dear Sir/ Madame

Further to the letter dated 11th December with regards to the application for a premises license Unit 2 Wimbledon station SW19 7NL, I would to comment on the concerns from Mr Peter Sparham, Leigh Terrafranca and some of the Objectors in relation to:

1. Prevention of Crime and Disorder
2. Public Nuisance
3. Public Safety
4. Protection of Children from Harm

Gardshol Enterprises ta The Savanna currently operates in a number of busy city stations such as Liverpool Street, Victoria and London Bridge and work closely with Network Rail and the station police. We have also been operating in the Merton area since 2004 and have had no issues with regards to sale of alcohol nor public safety. In fact, we have helped the station police on a number of occasions with regards to crimes and public nuisances.

We adhere to strict procedures at all times and currently have in place in all our station stores the following conditions:

- CCTV recording 27/4 and it holds data for 31 days. Store managers are able to access the data at any time should the council or the police need to view footage.
- All our managers are trained up to be the DPS and all store staff are trained and tested frequently on the Challenge 25 policy.
- Most of the alcohol is sold behind the counter and as you can see from the diagrams submitted from Fruitful Design (Project Manager), alcohol will be sold over the counter, no customer will have access beyond the front counter.
- All beers and cider are 5% or less and expensive as imported from South Africa. The wines are all South African and prices start from 10 pounds and raise up to 35 pounds as they are specially selected from certain vineyards in SA. We tend not to stock any beers, ciders or wine readily sold in in supermarket or wine shops.
- All our tills ask for ID should any alcohol be scanned.
- All stores hold a refusal log book as part of the Due Diligence daily checks and any incidents are reported back to the station police and station manager.
- As we work closely with the police, should any major sporting event or overcrowding of the statin occur, we shut down and follow instructions from station staff / manager for the protection of our own staff and the public.
- With regards to bad behaviour in our busy city stations, we inform the station staff immediately and provide the authorities access to our CCTV footage.

HEAD OFFICE

WIMBLEDON
20-22 Barry House
Worple Rd Wimbledon
London SW19 4DH
020 8971 9177
wimshop@thesavanna.co.uk

BUTCHERY/WAREHOUSE

Unit 8 55 Weir Rd
Wimbledon
London SW19 8UG
wholesale@thesavanna.co.uk

RAYNES PARK

Raynes Park Station
Approach Rd
London SW20 8BA
rpshop@thesavanna.co.uk

SOUTHFIELDS

281 Wimbledon Park Rd
Southfields
London SW19 6NW
sfshop@thesavanna.co.uk

LONDON BRIDGE

Unit 1 The Vaults
London Bridge Station
London SE1 9SP
lbshop@thesavanna.co.uk

LIVERPOOL STATION

Unit 53 Broadgate Link
Liverpool Street Station
London EC2M 7PY
lshop@thesavanna.co.uk

VICTORIA STATION

Unit 61 Victoria Station
(next to M&S)



Hopefully the points raised above demonstrate that we are a responsible retailer selling alcohol to the public in a safe and controlled manner and take serious steps to protect the public and children and ensure that any nuisances or crimes / disorder are reported immediately to the station and the police.

Finally, it must be noted that some of Objectors are linked to our Competitor Snoggies and all their friends, found on Facebook and live mostly in Putney. I hope the letters received from SW Trains, Network Rail, Anderson Consulting, Fruitful Design and Savanna HR Dpt will provide additional information about Gardshol Enterprises to the Savanna.

Yours Sincerely

HEAD OFFICE

WIMBLEDON
20-22 Barry House
Worple Rd Wimbledon
London SW19 4DH
020 8971 9177
wimshop@thesavanna.co.uk

Lisa Gardshol

Managing Director

BUTCHERY/WAREHOUSE

Unit 8 55 Weir Rd
Wimbledon
London SW19 8UG
wholesale@thesavanna.co.uk

RAYNES PARK

Raynes Park Station
Approach Rd
London SW20 8BA
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Unit 61 Victoria Station
(next to M&S)

Dear Sir/ Madame,

My name is Natalie Gates and I am the HR Manager for Gardshol Enterprises Ltd t/a The Savanna.

This letter is to inform you that I have personally trained up all staff who work for the company on the Challenge 25 policy. In addition, I revisit training with all staff every three months to ensure they remember the terms and conditions at all times and when to operate during the right trading hours.

Training involves studying the acceptable forms of ID brochure as well as other supporting documents and ends with each staff member completing a Challenge 25 quiz which is then kept in our Alcohol training folder as well as each staff members personal HR folder.

HEAD OFFICE

WIMBLEDON
20-22 Barry House
Worple Rd Wimbledon
London SW19 4DH
020 8971 9177
wimshop@thesavanna.co.uk

All licenses and full conditions are displayed in all stores together with the DPS details. I check store due diligence is in on a place weekly basis.

BUTCHERY/WAREHOUSE

Unit 8 55 Weir Rd
Wimbledon
London SW19 8UG
wholesale@thesavanna.co.uk

All stores have Challenge 25 posters up and the tills prompt staff when any alcohol is scanned, to ask for ID.

Furthermore, all store managers are trained to access the CCTV footage which is kept on file for 31 days. This enables the station police to access the data as and when required.

RAYNES PARK

Raynes Park Station
Approach Rd
London SW20 8BA
rpshop@thesavanna.co.uk

The majority of our store managers have been on the Personal License Holders course and have passed and have received certificates from Anderson Food Hygiene.

SOUTHFIELDS

281 Wimbledon Park Rd
Southfields
London SW19 6NW
sfshop@thesavanna.co.uk

All staff from the Sales Assistants to the Commercial Sales Manager have been trained on the Challenge 25 policy and are fully aware of all the terms and conditions.

LONDON BRIDGE

Unit 1 The Vaults
London Bridge Station
London SE1 9SP
lbshop@thesavanna.co.uk

If you wish to see further training records please contact me at natalieg@thesavanna.co.uk

Regards


Natalie Gates
HR Manager

Gardshol Enterprise Ltd t/a The Savanna

LIVERPOOL STATION
Unit 53 Broadgate Link
Liverpool Street Station
London EC2M 7PY
lssshop@thesavanna.co.uk

VICTORIA STATION

Unit 61 Victoria Station
(next to M&S)
London SW1V 1JT
vicshop@thesavanna.co.uk

Dear Hilary, Guy and Stephen,

I am a Category Manager for Grocery Retail at Network Rail and would like to provide a reference for Biltong & Bottle (Savanna), a retailer currently applying for Alcohol License at one of the stations within your borough. The brand in question is a valuable part of Network Rail's Retail estate and has for a number of years been an exemplary tenant. Savanna stores have to the best of my knowledge always operated within granted licenses and legal parameters. Savanna are extending their market proposition through a streamlined offer under "Biltong & Bottle" brand, which will undoubtedly add to the retail landscape of your locality.

I sincerely hope this recommendation is useful for the pending committee meeting. Please do not hesitate to contact me should further reference be required.

Many thanks and best regards,
Lii



Lii Bernovski-Smith
Category Manager

1 Eversholt Street
Euston, NW1 2DN
M 07710 958671
E lii.bernovski-smith@networkrail.co.uk



8th January 2015

Corporate Services Department,
Democratic Services,
London Borough of Merton,
Merton Civic Centre,
Morden,
Surrey,
SM4 5DX

Dear Sir or Madam,

Licensing Hearing: Wednesday 14th January 2015

Subject: Gardshol Enterprises T/A Savanna, Unit 2, Wimbledon Station, SW19 7NL

We write further to our letter dated 5th January and having now read with interest comments made from those objecting to the licence. It is noted that a number of those objecting are not residents of Wimbledon.

We don't wish to specify the exact clauses from the lease but it should be remembered, these premises are in a very closely managed environment, not in the open street. The letting terms are designed to allow control and appropriate management of the station. There include extensive controls for the station managers and the British Transport Police, allowing them to restrict or suspend alcohol sales, if judged appropriate, and controlling the alcohol on display.

Yours faithfully,

Travel Point Trading

Travel Point Trading Limited





5th January 2015

Corporate Services Department,
Democratic Services,
London Borough of Merton,
Merton Civic Centre,
Morden,
Surrey,
SM4 5DX

Dear Sir or Madam,

Licensing Hearing: Wednesday 14th January 2015

Subject: Gardshol Enterprises T/A Savanna, Unit 2, Wimbledon Station, SW19 7NL

Travel Point Trading Limited act as managing agents on behalf of Stagecoach South Western Trains Limited, the immediate landlord and Station Facility Owner of Wimbledon Station.

Gardshol Enterprises Limited has been a tenant of our clients at Raynes Park Station since 2004. Throughout that period, the tenant has been permitted to sell alcohol for consumption off the premises. To our knowledge, there has never been any issue as a result of alcohol sales for consumption off the premises for the Council, the British Transport Police, the Local Constabulary and our clients.

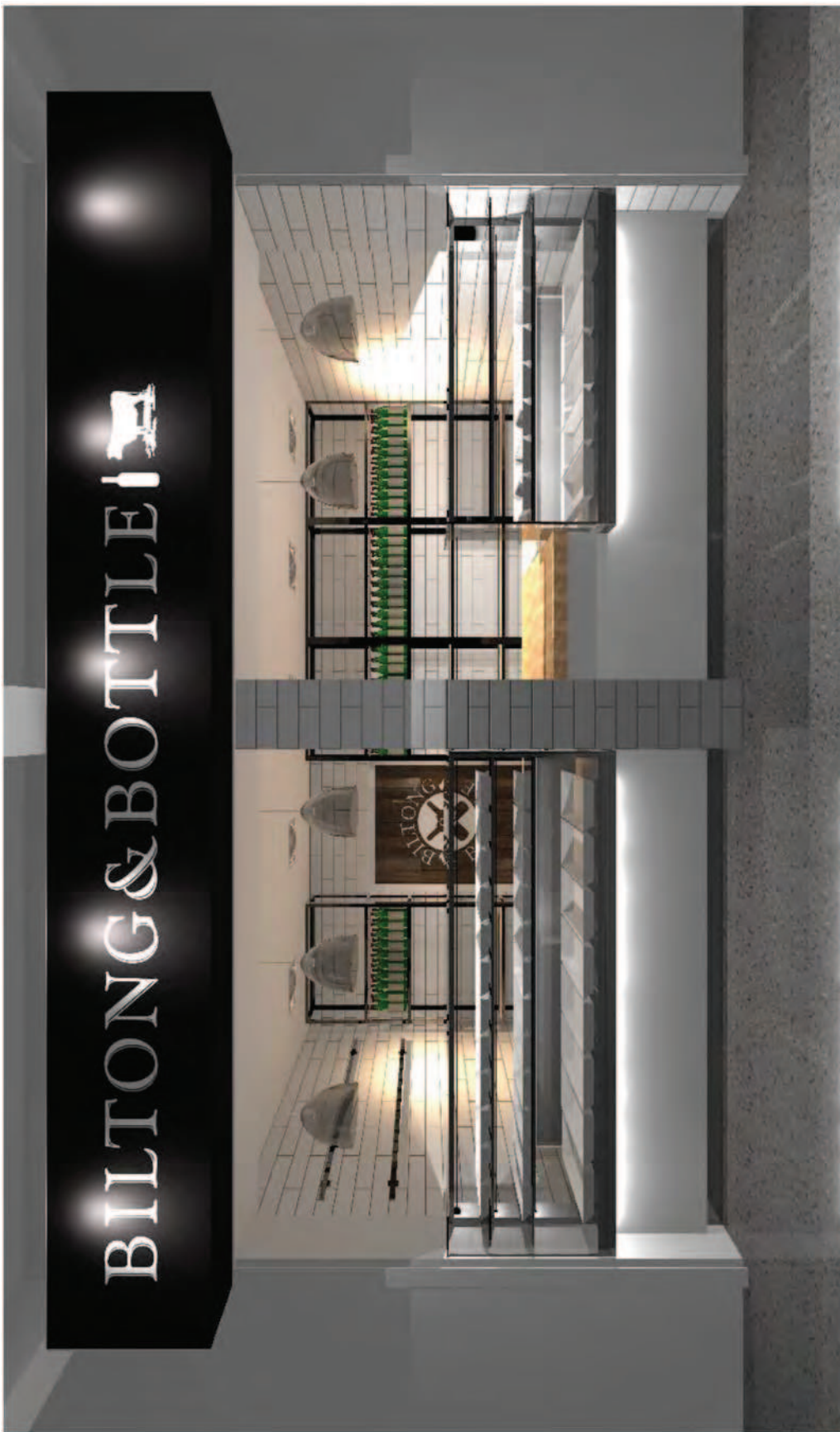
At Wimbledon station, prior to agreeing terms with the proposed tenant, the station manager has given consideration to the products proposed to be sold and subsequently we have proceeded to progress the new letting. Subject to the grant of the licence, alcohol for consumption off the premises will be sold in accordance with the terms Licensing Authority and the terms of the lease.

Yours faithfully,

A handwritten signature in black ink that reads "Travel Point Trading".

Travel Point Trading Limited

BILTONG & BOTTLE!



BILTONG & BOTTLE!



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